

MAY 2010

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Total No. of Questions-8]

[Total No. of Printed Pages—2

Time Allowed-3 Hours

Maximum Marks-100

MRF

Attempt all questions.

All questions carry equal marks.

Marks

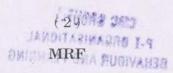
SECTION-A

- 1. What is Managerial Grid theory? What are the various leadership styles described by grid? Which style is best in your opinion and why?
- 2. Although collective bargaining is important in maintaining labour relation, but it has not made much headway in India. Illustrate.
- 3. What are the metrices that can be used to measure the performance, attitude and behaviour of the employees working in health care sector?
- 4. "Group Cohesiveness is an important factor that influences group effectiveness". How ? Which are the factors determining group effectiveness ?

SECTION-B

- 5. "Forecasting provides the building block of managerial planning." Comment on this statement and discuss some techniques of forecasting.
- 6. "Planning is a significant tool in corporate governance." Explain this statement with reference to the process of Corporate planning. What are the limitations of planning? How planning can be made more effective?

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Marks

- 7. Explain in detail about the concept of Motivation. How do you think the present concept of 'mentoring' will help the employees achieve their goals?
- 8. Write short notes on the following:
 - (i) Rationale of Centralization and Decentralization
 - (ii) Lewin's Change model
 - (iii) Expansion through Diversification
 - (iv) Merger of Organisation.