

Roll No.....

Total No. of Questions—8]

[Total No. of Printed Pages—2

Time Allowed—3 Hours

Maximum Marks—100

MRF

Attempt **all** questions.

All questions carry equal marks.

Marks

SECTION—A

1. What is Managerial Grid theory ? What are the various leadership styles described by grid ? Which style is best in your opinion and why ?
2. Although collective bargaining is important in maintaining labour relation, but it has not made much headway in India. Illustrate.
3. What are the metrics that can be used to measure the performance, attitude and behaviour of the employees working in health care sector ?
4. "Group Cohesiveness is an important factor that influences group effectiveness". How ? Which are the factors determining group effectiveness ?

SECTION—B

5. "Forecasting provides the building block of managerial planning." Comment on this statement and discuss some techniques of forecasting.
6. "Planning is a significant tool in corporate governance." Explain this statement with reference to the process of Corporate planning. What are the limitations of planning ? How planning can be made more effective ?

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P-1 ORGANISATIONAL
BEHAVIOUR AND LEARNING

Marks

7. Explain in detail about the concept of Motivation. How do you think the present concept of 'mentoring' will help the employees achieve their goals ?
8. Write short notes on the following :
 - (i) Rationale of Centralization and Decentralization
 - (ii) Lewin's Change model
 - (iii) Expansion through Diversification
 - (iv) Merger of Organisation.